



Recommendation:	Status Update:	Target Date:	Staff:
<p>enforcement assignments in order to make the best use of limited resources.</p>	<p><i>capacity as a result of the City suspending parking enforcement for large periods of time during the pandemic and TCHC's limited capacity to hire new Parking Enforcement Officers during the pandemic has impacted our ability to collect data that would support risk based method of parking enforcement. This will be revisited once the province is further along in the reopening framework and business operations and data collection are better positioned to support this work.</i></p> <p>=====</p> <p>In 2021 The administration of The Parking Program has transitioned to the CSU. CSU to leverage parking data to inform effective enforcement strategies.</p>	<p><b>Q4-2021</b></p> <p><b>Revised from Q2-2021</b></p> <p><b>Revised from Q4-2020</b></p> <p><b>Revised from Q3-2018</b></p>	
<p><b>5.</b> Management review the functionality of all processes and systems used to record parking permits and offence data and, where feasible (i)</p>	<p><i>Implementation of this business process is contingent upon the successful launch of Track 2B scheduled for May 2022.</i></p>	<p><b>Q3-2022</b></p>	<p><b>Allan Britton</b></p>

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<p>increase the automation of the data capture and (ii) identify fewer systems to replace the current legacy systems.</p>	<p><i>Additionally, maybe reliant upon the successful implementation of handheld technology and specialized scanners to enhance records keeping.</i></p> <p><i>This will require further deployment of HoMES across the TCHC portfolio and will also be impacted by any delays in CSU's ability to onboard an efficient Records Management System. The current CORA safety reporting application cannot support these improvements.</i> =====</p> <p>This will require investments in handheld and other parking enforcement related technology.</p>	<p><b>Q4-2021</b></p> <p><b>Revised from Q2-2021</b></p> <p><b>Revised from Q4-2020</b></p> <p><b>Revised from Q1-2019</b></p>	
<p><b>6.</b> Management determine the feasibility, including the cost/benefit, of increasing the use of a third-party service provider to administer all or part of the</p>	<p><i>As a result of competing priorities related to COVID 19, FM and CSU have agreed that this piece of work must be delayed until</i></p>	<p><b>Q4-2022</b></p>	<p><b>Allan Britton</b></p>

Recommendation:	Status Update:	Target Date:	Staff:
<p>TCHC Parking Program, including enforcement.</p>	<p><i>we have moved further out of the pandemic.</i> ===== Staff recommendation is to consider eliminating the reliance on 3rd party providers to manage this program. Consideration should be given examining the feasibility of bringing this work In-House in an effort to reduce Overhead and provide real time information that can be leveraged to inform effective enforcement strategies.</p> <p>Delayed due to restructuring and COVID-19</p>	<p><b>Q4-2021</b> <b>Revised from Q2-2021</b> <b>Revised from Q4-2020</b> <b>Revised from Q1-2019</b></p>	