



Report on Business Arising from Public Meeting Minutes
Board Action Item List

Report No. and Meeting Date	Description	Status	Target Date	Assigned To
1. TCHC:2019-43 December 12, 2019	Comparison of TCHC to Other Social Housing Providers Management to report back on comparison of FCIs, per unit cost, rent per unit, income per unit to other housing providers (Ottawa/Hamilton) by Q1 2020.	In progress	Q1 2022	Director, Strategic Planning and Stakeholder Relations
2. TCHC:2020-15 April 27, 2020	State of Good Repair Management to bring a report to the Board, annually, re: the number of unit repairs completed through the State of Good Repair program vs. the number of units planned, and explain any variances.	Complete	Q3 Q4 2021 ¹	Vice President, Facilities Management

¹ As a result of the COVID-19 pandemic, the 2020 State of Good Repair Program will not conclude until mid-2021. A briefing note will be brought forward upon the conclusion of the 2020 Program to the October 7, 2021 Board meeting.

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3. TCHC:2020-87 December 15, 2020	TCHC Provision of Internet Access to All TCHC Households As part of the feasibility study, Management look at the feasibility of providing internet to all units (e.g. RGI, Affordable and Market units), the associated costs, and the potential for cost recovery from tenants paying varied amounts for access.	In progress	November 18, 2021 TSC meeting	Chief Operating Officer
4. TCHC:2021-07 February 26, 2021	Community Safety Management to clarify for the Board the relationship between the Community Safety Unit and the Toronto Police Service (“TPS”), and provide further information on the TPS Board approving the hiring of CSU Special Constables at their February 2021 meeting.	In progress	To be addressed by the Community Safety Advisory Sub-Committee	Chief Operating Officer

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5. TCHC:2021-01 February 26, 2021	Harm Reduction Procedures Management to bring back the Harm Reduction Procedures to a future TSC meeting, through to the Board that outline how TCHC will operationalize the Harm Reduction Policy.	Complete	September 14, 2021 TSC meeting & October 7, 2021 Board meeting	Director, Strategic Planning & Stakeholder Relations and Tenant Resolutions Officer
6. TCHC:2021-32 June 15, 2021	Status Report – Comparison of TCHC to Other Social Housing Providers Management to provide a status update on the comparison of TCHC to other social housing providers, including next steps and an overview of the planned areas to be reported on in the final report scheduled for Q1 2022, at the October 7, 2021 Board meeting.	Complete	October 7, 2021 (TCHC:2021-62)	Chief Operating Officer

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7. TCHC:2021-36 June 15, 2021	TCHC and the Neptune 4 The Centre for Advancing the Interests of Black People to review the case of the Neptune 4 and report back to the Board in terms of what happened, what TCHC's role was, how the affected tenants were supported, and what led to staff being disciplined coming out of this incident.	In progress	Q4 2021	Director of Transition, Confronting Anti-Black Racism Strategy
8. TCHC:2021-38D July 22, 2021	OCHE – Past Systemic Recommendations TCHC and OCHE management to report to the Board on the status of TCHC's response to past systemic recommendations.	In progress	November 18, 2021 TSC meeting & December 9, 2021 Board meeting	Commissioner of Housing Equity & Chief Operating Officer

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9. TCHC:2021-38D July 22, 2021	Arrears Collection Process Management to report to the Board on the status of TCHC's actions in adopting a new Arrears Collection Process, including KPIs, in one years' time and as part of any successive performance update from the OCHE.	In progress	Q3 2022	Chief Operating Officer
10. TCHC:2021-38D July 22, 2021	OCHE Performance Report TCHC management to provide a companion report to all future OCHE reports with metrics and performance details specific to TCHC.	In progress	November 18, 2021 TSC meeting & December 9, 2021 Board meeting	Chief Operating Officer