

Briefing Note: For Information

To: Tenant Services Committee

From: Nadia Gouveia, Chief Operating Officer (Acting)

Date: February 3, 2023

Re: Governance, Communications and Human Resources Committee
("GCHRC") Meeting of November 13, 2022
Public Action Item #2: Business Arising from the Public Minutes and Action
Items Update

At the November 14, 2022 Governance, Communications and Human Resources ("GCHRC") meeting, the Committee requested management to provide information identifying the buildings included in ConnectTO, and an explanation of how buildings were selected for inclusion. TCHC is pursuing a pilot program option with the City of Toronto (the "City") to provide "hotel-style" Wi-Fi to select TCHC buildings. This approach is based on infrastructure and capital investments that expand on the current infrastructure work ConnectTO is undertaking.

Based on a review of the GCHRC Charter, the Committee has not been assigned oversight responsibilities, by the Board, that would encompass TCHC's involvement in the ConnectTO pilot program. The oversight responsibilities of the GCHRC extend to:

- Corporate governance;
- Human resources, executive compensation, and succession planning;
- Stakeholder relations and corporate communications; and
- Corporate compliance.

The Board's Tenant Services Committee ("TSC") is delegated, by the Board, responsibility for:

- Community relations, tenant engagement and quality customer service;
- Healthy communities;
- Day-to-day maintenance;
- Community safety and security;
- Social investment; and
- Oversight of the Commissioner of Housing Equity.

In the context of the oversight responsibility, delegated to TSC by the Board, the TSC Charter provides that it fulfills that responsibility by:

- Overseeing and ensuring the design, implementation, and reporting of social investment policies, strategies and initiatives by Management that address tenant demographics and reporting and making recommendations to the Board on these matters.

The request made at the November 22, 2022 GCHRC meeting appears to fall more appropriately into the jurisdiction of the TSC. For this reason, this Action Item is being reported back on at the February 15, 2023 TSC meeting.

SELECTION PROCESS

The following criteria were applied to determine which buildings would be part of the ConnectTO pilot project. TCHC used the following criteria to submit 116 addresses to be part of the ConnectTO pilot:

- Addresses that have a high number of units;
- Addresses that house the highest number of households with children and the highest percentage of single-parent households;
- Addresses with the highest number of tenants on Ontario Works (“OW”) and Ontario Disability Support Program (“ODSP”);
- Addresses with the highest percentage of children and youth;
- Addresses that have the highest number of households with dependents who are full-time students;
- Addresses that had the highest percentage of female tenants; and
- Addresses with the highest number of single/unmarried tenants.

Table 1: TCHC Addresses that are part of ConnectTO

#	REGION	ADDRESS
1	Central	245 Dunn Av
2	Central	285 Shuter St
3	Central	200 Wellesley St E
4	Central	220 Oak St
5	Central	341 Bloor St W
6	Central	155 Sherbourne St
7	Central	275 Shuter St
8	Central	295 Shuter St
9	Central	15 Scadding Av
10	Central	176 The Esplanade

#	REGION	ADDRESS
11	Central	460 Jarvis St
12	Central	251 Sherbourne St
13	Central	40 Asquith Av
14	Central	80 Blake St
15	Central	110 River St
16	Central	200 Sherbourne St
17	Central	150 River St
18	Central	70 Dunfield Av
19	Central	230 Sackville St
20	Central	575 Adelaide St W
21	Central	50 Regent Pk Bl
22	Central	111 Chestnut St
23	Central	300 Dufferin St
24	Central	75 Dowling Av
25	Central	25 Bishop Tutu Bl
26	Central	1525 Dundas St W
27	Central	679 Queen's Quay W
28	Central	140 The Esplanade
29	Central	220 Eglinton Av E
30	Central	21 Tubman Av
31	Central	180 Sackville St
32	Central	8 Broadway Av
33	Central	246 Sackville St
34	Central	2 Lambertlodge Av
35	Central	171 Front St E
36	Central	177 Pendrith St
37	Central	659 Northcliffe Bl
38	Central	407 Gerrard St E
39	East	40 Gordonridge Pl
40	East	30 Gordonridge Pl
41	East	10 Gordonridge Pl
42	East	20 Gordonridge Pl
43	East	50 Tuxedo Ct
44	East	10 Glen Everest Rd
45	East	30 Teesdale Pl

#	REGION	ADDRESS
46	East	40 Teesdale Pl
47	East	682 Warden Av
48	East	2743 Victoria Pk Av
49	East	140 Adanac Dr
50	East	2821 Birchmount Rd
51	East	2739 Victoria Pk Av
52	East	400 Mccowan Rd
53	East	5 Wakunda Pl
54	East	7 Glamorgan Av
55	East	31 Gilder Dr
56	East	365 Bay Mills Bl
57	East	6 Glamorgan Av
58	East	2190 Ellesmere Rd
59	East	2180 Ellesmere Rd
60	East	40 Firvalley Ct
61	East	33 Coatsworth Cres
62	East	66 Walpole Av
63	East	1 Firvalley Ct
64	East	1275 Danforth Av
65	East	520 Kingston Rd
66	East	90 Parma Ct
67	East	530 Kingston Rd
68	East	51 Parkwoods Village Dr
69	East	110 Empringham Dr
70	East	14 Rayoak Dr
71	East	59 Edgewood Av
72	East	93 Edgewood Av
73	East	320 Kingston Rd
74	East	415 Willowdale Av
75	East	415 Willowdale Av
76	East	51 Gilder Dr
77	East	85 Gilder Dr
78	West	190 Woolner Av
79	West	20 Falstaff Av
80	West	30 Falstaff Av

#	REGION	ADDRESS
81	West	40 Falstaff Av
82	West	100 High Pk Av
83	West	1901 Weston Rd
84	West	5 Bellevue Cres
85	West	15 Tobermory Dr
86	West	61 Pelham Pk Gdns
87	West	2195 Jane St
88	West	855 Roselawn Av
89	West	3101 Weston Rd
90	West	5005 Dundas St W
91	West	3725 Dundas St W
92	West	30 Denarda St
93	West	57 Mabelle Av
94	West	101 Humber Bl
95	West	44 Willowridge Rd
96	West	3680 Keele St
97	West	2765 Islington Av
98	West	101 Kendleton Dr
99	West	75 Tandridge Cres
100	West	121 Humber Bl
101	West	2468 Eglinton Av W
102	West	720 Trethewey Dr
103	West	121 Kendleton Dr
104	West	2999 Jane St
105	West	1884 Davenport Rd
106	West	10 Humberline Dr
107	West	710 Trethewey Dr
108	West	4400 Jane St
109	West	2067 Islington Av
110	West	2063 Islington Av
111	West	415 Driftwood Av
112	West	495 Wilson Av
113	West	49 Mabelle Av
114	West	1025 Scarlett Rd
115	West	77 Rankin Cres

#	REGION	ADDRESS
116	West	910 Queen's Plate Dr