

Report on Business Arising from Public Meeting Minutes
TSC Action Item List

Report No. and Meeting Date	Description	Status	Target Date	Assigned To
1. TSC:2021-34 May 4, 2021	Participatory Budgeting Program Prior to its reimplementation, Management to bring the plan for the participatory budgeting program to the TSC for discussion.	In progress	To be brought back in advance of Participatory Budgeting being reintroduced	Acting Chief Operating Officer
2. TSC:2022-48 September 20, 2022	Update on Tenant Led Improvements in Basement Spaces Management to report back to the TSC on possible options for non-structural improvements such as temporary modular or movable room divisions, and the impact of these improvements on rental.	Complete	February 15, 2023 (Agenda item #7; TSC:2023-05)	Vice President, Facilities Management

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<p>3. TSC:2022-47</p> <p>September 20, 2022</p>	<p>Violence Reduction Program Update – Q2 2022</p> <p>Management to report back on TCHC’s ability to require applicants for employment with TCHC to self-identify their demographic characteristics.</p>	<p>Removed and added to GCHRC action item list</p>	<p>Briefing note included in February 15, 2023 materials</p>	<p>Chief People & Culture Officer, General Counsel & Corporate Secretary, and Acting Chief Operating Officer</p>
<p>4. TSC:2022-54</p> <p>December 1, 2022</p>	<p>TCHC Response to OCHE Bi-Annual Update</p> <p>Management to provide a bird’s eye view of how data and analytics will be used in the work of the Operations team, and the expected outcomes of this approach.</p>	<p>Complete</p>	<p>February 15, 2023 (Agenda item #8A; TSC:2023-06)</p>	<p>Acting Chief Operating Officer</p>
<p>5. TSC:2022-55</p> <p>December 1, 2022</p>	<p>TCHC’s Operational Performance Measures</p> <p>Future iterations of the Operational Performance Measures report to include:</p> <ul style="list-style-type: none"> • the value of parking arrears; • the breakdown between rent-geared-to-income (“RGI”), 	<p>Complete</p>	<p>February 15, 2023 (Agenda item #8A; TSC:2023-06)</p>	<p>Acting Chief Operating Officer</p>

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	<p>market and commercial rent arrears; and</p> <ul style="list-style-type: none"> the breakdown between proactive vs. reactive pest control treatments (e.g. whether staff initiated the treatment or tenants requested the treatment). 			
<p>6. TSC:2022-55 December 1, 2022</p>	<p>TCHC's Operational Performance Measures</p> <p>Management to clarify how the centralization of job allocation and access to CCTV footage was determined, and their relation to audits performed by the Internal Audit team.</p>	Complete	Briefing note included in February 15, 2023 meeting materials	Acting Chief Operating Officer
<p>7. TSC:2022-58 December 1, 2022</p>	<p>Violence Reduction Program Update – Q3 2022</p> <p>Management to provide a supplemental report at the December 8, 2022 Board of Directors meeting that outlines the staffing issues related to the Community Safety Unit and background checks, and confirms whether any Special Constables who</p>	Complete	Provided as a confidential attachment to TCHC:2022-89 at the December 8, 2022 Board of Directors meeting	Acting Senior Director, Community Safety Unit

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	have left TCHC for TPS are former police officers.			
8. Briefing Note Item 9A December 1, 2022	TCHC Internal Tenant Transfer Program The Committee directed that when this matter is referred to the Board of Directors' December 8, 2022 meeting, that an additional table is added to the briefing note that presents the same categories as Table 2, but with data specifically related to the Crisis Priority Transfer category.	Complete	Briefing note included in December 8, 2022 Board of Directors meeting materials	Acting Chief Operating Officer
9. GCHRC:2022-29 November 14, 2022	TCHC 2022 Strategic Communications Plan Update Management to provide a one-pager identifying the buildings included in the ConnectTO pilot project and a brief explanation of how buildings were selected for inclusion.	Complete	Briefing note included in February 15, 2023 materials	Acting Chief Operating Officer

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<p>10. GCHRC:2023-04</p> <p>January 30, 2023</p>	<p>City Council Directions Requiring Board Attention</p> <p>The Governance, Communications and Human Resources Committee (“GCHRC”) referred MM2.16 – Ensuring a Successful Tenant Advisory Committee at Toronto Community Housing Corporation to the Tenant Services Committee.¹</p>	Complete	February 15, 2023 (Agenda item #9C; TSC:2023-08)	Acting Chief Operating Officer
<p>11. GCHRC:2023-05</p> <p>January 30, 2023</p>	<p>2023 Board and Committee Meetings at City Hall</p> <p>The GCHRC referred the written deputation from Ms. Jackie Yu on this matter to the Chair of the Tenant Services Committee (“TSC”) for further consideration.</p>	Complete	Deputation included in February 15, 2023 materials	General Counsel & Corporate Secretary

¹ Included as Attachment 1 to Report TSC:2023-08, Tenant Engagement Refresh Update.